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| |  | | --- | | **FOR INTERNAL USE ONLY** | |  | | |  |  | | --- | --- | | Description: SAP Logo | **Global IT** SAP Mobile Configurator | | |  | |  | | On your SAP (or approved personal) Android mobile device, complete the following steps to **enroll the device with Afaria**.  **Prerequisites**   |  |  |  | | --- | --- | --- | |  | • | Connect to the Internet using 4G/3G/EDGE or *SAP-Guest* Wi-Fi (using I829281@sap and your domain password as credentials). |  |  |  |  | | --- | --- | --- | |  | • | Make sure your device is fully charged (at least 80%). |  |  |  |  | | --- | --- | --- | |  | • | Create a password by choosing *Settings -> Location and Security -> Configure lock screen -> Password* and enter a password that is 7 characters long. |  |  |  |  | | --- | --- | --- | |  | • | Set the permissions on the device to allow installation from unknown sources. Go to *Settings -> Applications* and select the *Unknown sources* checkbox. |  |  |  |  | | --- | --- | --- | |  | • | Note that a Google account is not necessary for enrollment. |  |  |  |  | | --- | --- | --- | |  | • | ✓ Your back-end access (Exchange ActiveSync) is already enabled for your e-mail account |   **Step 1: Afaria Enrollment**   |  |  |  |  | | --- | --- | --- | --- | |  |  | ‣ | If you have been migrated to Global domain, open the Android browser and enter the following URL: <https://naafaria66mdpm.sybase.com/EUSSP-SAP6>  http://mobile.wdf.sap.corp:1082/pics/iOS_Afaria_1.PNG |  |  |  |  |  | | --- | --- | --- | --- | |  |  | ‣ | If you are still a member of sap.corp (sap\_all) domain, open the Android browser and enter the following URL: <https://naafaria66mdpm.sybase.com/EUSSP-SAP1>  http://mobile.wdf.sap.corp:1082/pics/iOS_Afaria_1.PNG |  |  |  |  | | --- | --- | --- | |  | • | Enter your account information (e-mail [samantha.leach@sap.com](mailto:samantha.leach@sap.com), **SAP\_ALL** or **Global** Password) and choose *Log On* This process may take several minutes, please do not interrupt this logon.  http://mobile.wdf.sap.corp:1082/pics/And_Afaria_1.png |  |  |  |  | | --- | --- | --- | |  | • | After logging in to the Afaria Self-Service Portal, choose *Enroll new device*.  http://mobile.wdf.sap.corp:1082/pics/And_Afaria_2.png |  |  |  |  | | --- | --- | --- | |  | • | On the *Enrollemnt* page, choose *Install* to install the Afaria app. When prompted, confirm the installation. After installation is complete, choose *Done*.  http://mobile.wdf.sap.corp:1082/pics/And_Afaria_3.png |  |  |  |  | | --- | --- | --- | |  | • | On the *Enrollment* page, choose *Activate Enrollment Code*. The enrollment code is displayed. Chooose *Submit*.  http://mobile.wdf.sap.corp:1082/pics/And_Afaria_4.png |  |  |  |  | | --- | --- | --- | |  | • | On the *Activate Device Administrator* page, choose *Activate*. Confirm the enrollment code by choosing *OK*. |  |  |  |  | | --- | --- | --- | |  | • | Enter your SAP I/C/D number (I829281) and Domain password. Select *Next*.  http://mobile.wdf.sap.corp:1082/pics/And_Afaria_5.png |  |  |  |  | | --- | --- | --- | |  | • | Enter your SAP e-mail address ([samantha.leach@sap.com](mailto:samantha.leach@sap.com)) and select *Done*. Afaria connects and the enrollment process begins.  http://mobile.wdf.sap.corp:1082/pics/And_Afaria_6.png |  |  |  |  | | --- | --- | --- | |  | • | When you are prompted to install the *Afaria Samsung MMEP* app, choose *Install*, then *Activate* and confirm with *Done*. Security Policies are executed.  http://mobile.wdf.sap.corp:1082/pics/And_Afaria_7.png |  |  |  |  | | --- | --- | --- | |  | • | When you are prompted to encrypt the device, make sure that your device is plugged in and charged to at least 80 percent.Enter the encryption password that you set earlier two times, then choose *Continue* and *OK*. |  |  |  |  | | --- | --- | --- | |  | • | Choose *Encrypt device* to start the encryption process. If possible, use fast encryption. The device reboots and performs the encryption. This can take up to 60 minutes. |   **Step 2: E-mail Client App Configuration**   |  |  |  | | --- | --- | --- | |  | • | From your Home screen, start the e-mail app. When prompted to activate, choose *OK*.  http://mobile.wdf.sap.corp:1082/pics/And_Afaria_8.png |  |  |  |  | | --- | --- | --- | |  | • | Open the notification menu and choose *Update Security Settings* to use SAP e-mail. |  |  |  |  | | --- | --- | --- | |  | • | Choose *OK* to continue. |  |  |  |  | | --- | --- | --- | |  | • | Go back to your Home screen. |  |  |  |  | | --- | --- | --- | |  | • | Start the e-mail app. |  |  |  |  | | --- | --- | --- | |  | • | If you are prompted again to update security settings, choose *OK*. |  |  |  |  | | --- | --- | --- | |  | • | Open the Afaria app to ensure enrollment was successful. |   **Step 3: Test Your E-mail**   |  |  |  | | --- | --- | --- | |  | • | Send yourself an e-mail from your mobile device. |  |  |  |  | | --- | --- | --- | |  | • | In the e-mail app, tap *Menu* or *Refresh* to receive your SAP e-mails. |   For further information see [Android Wiki: Enrollment](https://wiki.wdf.sap.corp/wiki/display/Android/Enrollment), [Android Wiki: Encryption Troubleshooting](https://wiki.wdf.sap.corp/wiki/display/Android/Encryption), or [Android Wiki: E-mail Troubleshooting](https://wiki.wdf.sap.corp/wiki/display/Android/e-mail). In case of problems, create an [ITdirect Ticket](https://itdirect.wdf.sap.corp/sap/bc/bsp/sap/crm_ui_start/default.htm?sap-client=001&saprole=ZITSERVREQU) under category SRIS\_CLNT\_AFARIA.  Best regards, **SAP Global IT** | |  | | [Copyright/Trademark](http://www.sap.com/company/legal/copyright/index.epx)  |  [Privacy](http://www.sap.com/company/legal/privacy.epx)  |  [Impressum](http://www.sap.com/company/legal/impressum.epx" \t "_blank) | |  | | SAP AG, Dietmar-Hopp-Allee 16, 69190 Walldorf, Germany  Pflichtangaben/Mandatory Disclosure Statements: <http://www.sap.com/company/legal/impressum.epx> Diese E-Mail kann Betriebs- oder Geschäftsgeheimnisse oder sonstige vertrauliche Informationen enthalten. Sollten Sie diese E-Mail irrtümlich erhalten haben, ist Ihnen eine Kenntnisnahme des Inhalts, eine Vervielfältigung oder Weitergabe der E-Mail ausdrücklich untersagt. Bitte benachrichtigen Sie uns und vernichten Sie die empfangene E-Mail. Vielen Dank.  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